

Instructions for use

1. Create an account in the Pindora admin panel

Log in at admin.pindora.fi and click the: "Create new account" -button. Follow the instructions on your screen.

2. Define a Wi-Fi network for your device and connect Pindora with the account you created in the admin panel

Switch on the device by using the On button. If you are using your smartphone for configuration, temporarily turn off mobile connection from your phone and join a Wi-Fi network called Pindora, password: 12345678. Using your phone, go to address 192.168.4.1 and follow the instructions on your phone's screen.

3. Attach adhesive mounting template to door and magnetic tag to door frame

Attaching the template

⚠ Make sure that the inside of the door is dry and clean before starting the installation. To attach the stickers and magnetic tag, use the supplied cardboard template. By using the template, you can attach the stickers to the door in the correct place. Keep the door closed when performing the installation.

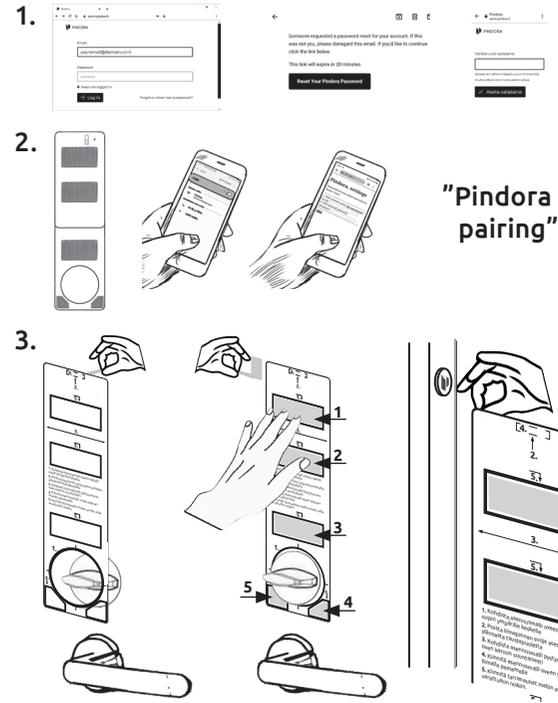
Remove the template from the package. Align the round hole in the template around the turn knob. Remove the plastic adhesive cover from template's upper backside. Before attaching the template onto the door, make sure that the template is vertically aligned with the door frame. Press down on the template to attach it to the door.

Attach mounting stickers onto door.

Remove five mounting stickers from package. Remove adhesive covers from stickers. Attach stickers onto door in line with template's alignment holes by pressing down hard on them.

Attach magnetic tag onto door frame.

Remove the round Pindora magnetic tag from package. Remove the plastic adhesive cover from magnetic tag's backside. Attach magnetic tag onto door frame, level with template's upper edge. Position magnetic tag so that its lower edge is level with template's upper edge. Remove template from door.



4. Finish by attaching device onto door.

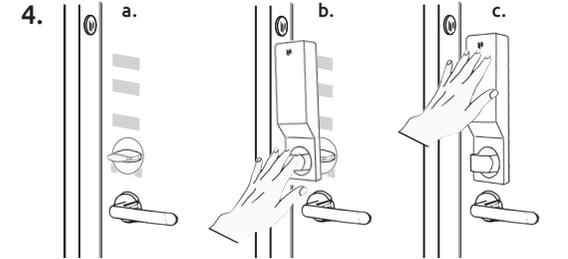
Remove Pindora from the package.

Align device's plastic turn knob on top of door's turn knob.

Press Pindora's plastic turn knob onto door's turn knob by pressing down hard on it.

Click Pindora onto door using stickers.

Congratulations, you're all done!



5. Log in to admin.pindora.fi with the credentials you created and check out the Pindora control panel. You can now start using the device.

More info: www.pindora.fi/ohjeet
support@pindora.fi, +358 40 626 2510



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PINDORA

Instructions for use EN

PINDORA

Prod. no. 002, Model: Pindora.
Manufacturer: Pindora Oy, Lapinlahdenkatu 16, 00180 Helsinki.

Thank you for purchasing this product. We recommend that you take a few moments to read this manual to fully understand all the functions and features of the device.

It will also give you tips and hints to solve possible problems.

Read all the safety instructions carefully before use and keep this manual for future use.

Package contents

- Pindora
- Magnetic tag
- Wi-Fi reset pin
- Instruction manual
- USB-C charging cable
- Accessories for fastening

Safety - Device

1. Children of 8 or younger, and persons with limited physical, sensory, or mental capabilities or people who lack experience and information, may use this device only under supervision or if they have been instructed in safe use of the device and they understand the risks involved in its use. Do not let children play with the device. Children are not allowed to perform cleaning or maintenance tasks for the device.
2. Never leave the device unmonitored if it is connected to a power source.
3. Do not use this device if it is not functioning properly, you have dropped or damaged it, or if it has got wet and water has entered the device. Do not use the device if it is incorrectly installed.
4. Make sure that the device's USB connector (see section 4, Device buttons and functions) never gets wet.
5. Make sure that the configuration slot at the bottom of the device never gets wet.
6. Do not connect/disconnect the device to/from a mains current if your hands are wet.
7. Keep the product at temperatures between -5...+40°C.
8. Do not immerse the device in liquid, use it in wet areas such as near bathtubs, showers, sinks or other items that contain water.
9. Do not use the device outdoors.
10. Avoid touching the device while it is in use.
11. The device is charged by using an approved, short-circuit-protected power supply with output power of 5V, 2.4 A, or by using a so-called powerbank with output power of 5V, 2.1 A. Using a charging cable longer than three (3) metres is not allowed. Using is any other kind of charging device is strictly forbidden. Monitor the device while it is charging.
12. Ensure that the device has uninterrupted access to a Wi-Fi network that provides Internet access. The device cannot function properly without a functioning Internet connection.
13. Make sure that you always have the original key to the lock available in case of error situations.
14. If you are unsure about how to use the device safely, ask for instructions by email at support@pindora.fi.

Security - Credentials

The following is for your own safety and to make you pay attention to key terms.

You are responsible for keeping your credentials safe.

No credentials, such as device usernames, passwords, or PIN codes must be disclosed to any outside party. Keep your credentials in a safe place and store the different parts separately. Check regularly that your credentials are still safe. Protect your credentials so that any information you enter or anything visible on your screen cannot be viewed by outside parties and ensure that you never leave any of this information behind.

Never reveal your credentials over the phone or email.

Pindora Oy, the police, or the authorities will never ask for your credentials over the telephone or, for example, by email. Only criminals will do this.

In case you reveal your credentials to another person or application, you are solely responsible for everything related to the use of these credentials.

General notes on technical data security

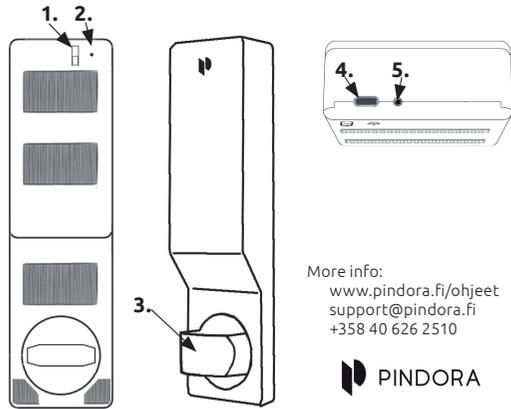
The Pindora system is created by following the best practices in the field (<https://www.owasp.org/>). All data transfer is encrypted with the TLS protocol (HTTPS). All system-related services are accredited regularly in collaboration with a third-party data security specialist. With all data security related issues, please contact us at email address support@pindora.fi.

Regulations

Pindora may only be used with doors that you have the right to manage. The main user (admin) in the Pindora administrative panel is responsible for the use of the device. If you lose or decommission any of your devices, inform us without delay at email address support@pindora.fi.

Device buttons and functions

1. Power button, ON/OFF
2. Wi-Fi reset
3. Turn knob
4. USB-C port
5. Indicator light



Charging the device

The device may only be charged in fireproof environments and it must be monitored. The device is charged by using an approved, short-circuit-protected power supply with output power of 5V, 2.4 A, or by using a so-called powerbank with output power of 5V, 2.1 A. Using a charging cable longer than three (3) metres is not allowed. Using any other kind of charging device is strictly forbidden. Monitor the device while it is charging.

1. Attach the charging cable to the device and the USB connector to the charger/powerbank.
2. If you are using a USB charger, connect it to a wall socket.
3. When the charging cable is connected to the device and charging starts, the green indicator light will blink for a few moments and then turn off. When the device is fully charged, the green indicator light will light up.
4. Finish by detaching the charging cable from the device.
<https://www.pindora.fi/ohjeet/3>

Safety instructions

- The USB charger/powerbank may only be attached to the device during charging.
- The device may get hot during charging. If the battery or device overheats, detach plug from wall socket providing you can do this safely.
- Only charge the device in a fireproof environment and monitor it for possible error situations.
- Do not charge the device or battery without monitoring the entire charging session. The environment where charging takes place must be equipped with a fire alarm and primary extinguishing equipment.
- The charging environment must not have flammable surfaces. There must not be fire load near, particularly above, the device or battery being charged.
- Do not charge the battery on a shelf or under furniture.
- Batteries must not be charged in freezing temperatures. Even if the battery heats up when charged, charging in freezing temperatures damages the battery and shortens its working life.
- Monitor the device while it is charging.

Maintenance and cleaning

Clean the device using a dry cloth when necessary.

Recycling

This product must not be disposed of via household waste. Follow local waste management regulations and take disposed devices to a WEEE collection point. Recycle the product via local recycling systems or contact place of purchase. Product will be recycled appropriately at place of purchase.

Technical details

Dimensions: 222 x 28 x 62 mm
Weight: ca. 300 g
Operating temperature: -5...+40°C
Charging the device: 5V, 2.1 - 2.4A
Spare parts and product support: support@pindora.fi



Device indicator lights

Indicator lights communicate the device's different states

Related to Wi-Fi connection

- a. Blue light is flashing: Searching Wi-Fi network.
- b. Blue light is lit up for a moment and then turns off: Wi-Fi network was found.
- c. Blue light continues flashing: Cannot find Wi-Fi network.
- d. Blue light is flashing, blue light is lit up for a moment, then red light starts flashing: Wi-Fi connection established, but no Internet access via Wi-Fi connection.
- e. Blue light is flashing, blue light is lit up for a moment, then red and yellow lights start flashing: Wi-Fi connection found but Wi-Fi password is incorrect.
- f. Blue light is flashing, blue light is lit up for a moment, then red light is lit up: Wi-Fi and Internet connections are established but the Pindora server is not responding.
- g. The blue light flashes and the purple light starts flashing: The Wi-Fi network that was defined in the Pindora settings could not be found.

Related to power supply

- a. When charging cable is connected and red light is lit: Device is charging.
- b. When charging cable is connected and green light is lit: Device is fully charged.
- c. Blue light is lit to signal device wakeup, then yellow light starts flashing: Battery level is low.

Related to opening door

- a. Green light is flashing: Pindora opens the lock.
- b. Green light is lit: The lock has been opened.

Related to account

- a. Blue light is flashing, blue light is lit up for a moment, then yellow light is lit up: User account has been closed. You can verify this by logging in to your account in the admin panel.

Related to configuration

- a. White light is flashing: Device is in configuration state.

Related to wakeup

- a. Blue light is flashing: Device has woken up from sleep mode.

Alarm

- a. Red and white lights are flashing: Alarm given: An alarm defined in the admin panel has been triggered.

Other error

- a. Red, green, yellow, and white lights are flashing: Other error, contact support@pindora.fi.

Redefining the device's Wi-Fi settings

1. Place the device on a table.
2. Press the On button on the device.
3. Put the device into configuration state by pushing a pin into the Wi-Fi reset slot. When the device is in the configuration state, a white light will be flashing.
4. Use your phone to join the Wi-Fi network named Pindora, use password: 12345678.
5. Use your phone's browser to go to address <http://192.168.4.1>, and your phone will display the Wi-Fi network settings page.
6. Choose a Wi-Fi network in the menu and enter a password for it. Click the Save button.
7. Follow the instructions on the screen.

See instructional video at: <https://www.pindora.fi/ohjeet/1>